# LYRA

# **TROUBLESHOOT:**

# Backup configuration and user files with the correct FTP settings



Smart in Solutions

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#### 2 Background

Downloading the configuration and user settings files from the Lyra IO unit it is possible that the files become corrupt when the connection to the FTP site of the Lyra is set-up incorrectly. To be sure that the download and upload process is correct this manual is written to provide a system operator with the correct settings for the FTP connection.

### **3** Connection settings

- Make a new connection: File -> Connect
- You're prompted with the Site manager window.
- Fill in a site name, the IP address of your Lyra console. In my case its 192.168.0.40
- By username and password you could use admin/admin our your own created system administrator password.
- Use the default Port, Timeout and Retries values. It should look like the picture below:

Site Manager	X
Contraction of Lyra	Site Name [Lyra Host / IP / URL [192.168.0.40 Advanced] Username admin Anonymous Password Free Don't save password Pott Timeout Retries [21 60 [2 Retry On PASV V Use Proxy
- Comments	SSL Listings V SSL Transfer Clear (CCC)
	OpenSSL     Windows SSL
New Site New Category	Connect Connect Manager Close

- Now press the Advanced button next to the IP address box.
- Now you're prompted with the Advanced site settings window.
- Check the box of "Legacy Mode"
- Select at the Server Type drop down box the Windows NT type.

General Connections Directory/Folder Encoding Fitters Proxy Socipt/Cinds SSH SSL/TLS Transfers	Don't prompt for user id when empty     Don't prompt for password when empty Account     Advanced directory listing (for .htacccess)     E Legacy Mode Server Tune Different NT	I No SYST No LIST No QUIT
	Convert files to GMT Adjust for daylight	savings

- Now click "OK"
- And click "Connect" at the Site Manager window.
- Now the connection to the FTP site of the Lyra is made and we are ready to download the configuration and user files of the system to our PC.

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File View Sites Mana	ge Help		
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- On the right side you can see the files on the Lyra, on the left side is your PC.
- The files stored in the presets folder contains the configuration of the Lyra as well as the user presets
- The files stored in the Security folder contains the security and user level settings.
- Copy only the files and not the folders to your PC.
- Also when restoring a backup please copy only files to the Lyra and no folders.
- The new configuration is direct available at your lyra system.

### 4 Used tools

CoreFTP http://www.coreftp.com/download.html